VELLA AHU

Blk. C, Kerobokan Kelod, Kec. Kuta Utara, Kabupaten
Badung, Bali 80361

Have any questions?

Please contact My Villa Management (MVM)
Office Hours 9am - 5pm
+62 3618475096/ 03618475096

For emergencies only:

Villa Supervisor +62 82147462 686/ 082147462686 Concierge +62 81338832125/ 081338832125 +62 82146560733/ 082146560733

> Check-in time 2pm Check-out time 12pm

Please let us know 24hrs before your departure time if you need extra time due to your flight schedules.

We are happy to assist you in your request if possible.

We suggest you to confirm your return flights 48 hours prior to your departure.

Please leave the villa keys with the staff on your departure.

The villa provides you with a safe for your valuables. Please see staff on how to use. Safe door must be left **open** when you depart.

Wifi password: George123

THE TAHU TEAM

Our lovely team are here to help you have a relaxing holiday. Washing dishes, making beds & general villa cleaning daily. Plus, whip up a breakfast if you need. If you wish to have the villa to yourself in the afternoon & the staff have completed their cleaning please feel free to dismiss them.

HOUSEKEEPING

Desi 9am – 5pm

POOL

Every second day.

Staff Tipping - Tips are always appreciated.

VILLA INFO

- Smart TV in each bedroom & living rooms.
- Hairdryer
- Laundry service is provided for linens & towels only. If you need towels to be changed simply place in the basket & the staff will provide you with a new one. Our villa staff will assist you with your laundry. We outsource all our laundry so they can take & pick up for you. Usually a 24hr service. An invoice will be given to you once the clothes are returned.
- Babysitting Staff are available to babysit outside of their normal working hour. The suggested rate is IDR 70,000/hour. If you prefer, we can assist you to organize a Babysitting Service.

LOCAL INFO

Your area is full of delicious places to explore. Many are walking distance. Google map can provide you with all the cafes, restaurants, beach clubs & bars in the area. Too many to list here!

Your two nearest supermarkets are Pepito & Frestive on Jalan kerobokan, sell a great array of food & necessities.

If you prefer to relax and stay in your villa, write a grocery list and the villa staff will purchase for you. Give them some money in rupiah & they will give you the receipts & change on return. Always lovely to tip for the cost of petrol as the staff use their own motorbikes.

GETTING AROUND

Car/Driver/Motorbike Hire

To organize, please contact our Concierge +62 81338832125/ 081338832125 or +62 82146560733/ 082146560733

If you like we can organize the motorbike or car to be out your villa prior to your arrival.

Please note that a motorcycle license is not a necessity to hire a motorbike, but an International Driver's License is.

Check your insurance policy if you are riding a motorbike without a motorbike license.

If stopped by police, you may be subject to a small fine.

Do not ride without a helmet and drive slowly otherwise you may join the many tourists whose holiday ends up in a medical facility. Hiring a car or Gojek bike is a safer option.

GOJEK OR GRAB

Download the app for cheap quick transport (choice of car or bike). These apps also have a food delivery similar to UberEats. Don't even need to leave the villa!

MONEY CHANGERS

- Use authorized Money Changers
- Beware of Money Changers who take commission.
- Count your money before leaving the premises.

BMC Money Changer Jalan Raya Kerobokan No. 17 Kerobokan 8am – 10:30pm

SPA & BEAUTY

Our favs for your area are Esthetic & Colors. Google Map for more info.

If you would like a pampering spa treatment, but don't feel like leaving your villa, we can organize a private in-villa spa experience for you.

To make a reservation please call our Concierge:

+62 81338832125/ 081338832125 or +62 82146560733/ 082146560733



- Balinese Massage 60 min 180.000 rp
- Aromatherapy 60 min 210.000 rp
- Two Therapist Massage 60 min 360.000 rp
- Foot Reflexology 60 min 180.000 rp
- Back Massage 60 min 180.000 rp
- Body Scrub 90 min 300.000 rp
- Facial 210.000 rp
- Hair Massage & Treatment 60 min 180.000 rp
- Manicure 110.000 rp
- Pedicure 120.000 rp
- Waxing Bikini 150.000 rp
- Waxing Full Legs / Arms 300.000 rp



YOGA

Desa Seni & Jiwa (hot yoga) are our local faves.



BALI EXPERIENCES

We can help you book an activity and organize transport, super easy!

Contact Concierge

+62 81338832125/ 081338832125 / +62 82146560733/ 082146560733



SNORKELING AND FISHING



COOKING



EXPLORE BALI



RAFTING



CULTUR TOUR



FISHING

And so many more activities!

FYI

Smoking – No smoking allowed in the bedrooms & bathrooms. Please puff in the open living areas & garden.

The villa staff will close your rooms at dusk. Keep your bedroom doors closed to keep mosquitoes out. Spray the room early in the evening if you require extra bug prevention.

To help Bali conserve its electricity please turn off your lights and air conditioning during the day.

Do not drink the tap water.

There is a complimentary 19lltre bottle of Aqua in the kitchen. For a refill, ask the staff & they can purchase for you. Price approx 20,000 rupiah per bottle.

Lock up your valuables and passports in the safe each time you leave your villa.

Swimming in the Sea - Currents and undertows (rips) can be strong & irregular. Swim between flags & with a buddy.

Do not leave valuables on the beach unattended.

Be careful – floors can be slippery when wet.

BALINESE CEREMONY

Some pointers to enjoy the beautiful Balinese Upacaras. Remember these are religious occasions and should be respected as such.

- Always wear a sarong and sash.
- Do not walk in front of people who are praying.
- Do not use a flash camera or point your camera into the Priests face.
- Never sit higher that the priest.
- Women are not allowed to enter temples during menstruation.

When attending Balinese ceremonies as a guest or tourist, a small donation is gratefully received. Your donation will help in paying for the offerings and upkeep of the temple.

EMERGENCY MEDICAL

SOS

International Medical Centre
Jalan By Pass Ngurah Rai No 505X, Kuta, Bali
www.sos-bali.com
24 Hours
+62 361720100/ 0361720100

Siloam Hospital

International Hospital
Jalan Sunset Road, Kuta - Bali
24 Hours
+62 36177900/ 0361779900

BIMC

International Medical Centre
Bypass Sanur on the left towards Sanur
www.bimcbali.com
24 Hours +62 361761263/ 0361761263

FOR YOUR NEXT HAPPY HOLIDAY HOME

CLICK HERE!