# VIELA MASSALIA

<u>Gg. Pulau 63, Kerobokan, Kec. Kuta Utara, Kabupatén</u>
<u>Badung, Bali 80361, Indonesia</u>

Have any questions?

Please contact My Villa Management (MVM)
Office Hours 9am - 5pm
+62 3618475096/ 03618475096

For emergencies only:

Villa Supervisor +62 82147462686/ 082147462686 Concierge +62 81338832125/ 081338832125 +62 82146560733/ 082146560733

> Check-in time 3pm Check-out time 12pm

Please let us know 24hrs before your departure time if you need extra time due to your flight schedules.

We are happy to assist you in your request if possible.

We suggest you to confirm your return flights 48 hours prior to your departure.

Please leave the villa keys with the staff on your departure.

The villa provides you with a safe for your valuables. Please see staff on how to use. Safe door must be left **open** when you depart.

Wifi password: Bali2019

## THE MASSALIA TEAM

Our lovely team are here to help you have a relaxing holiday. Washing dishes, making beds & general villa cleaning daily. Plus, whip up a breakfast if you need. If you wish to have the villa to yourself in the afternoon & the staff have completed their cleaning please feel free to dismiss them.

## HOUSEKEEPING

24/24h available

## GARDENER

24/24h available

POOL

Every second day.

Staff Tipping - Tips are always appreciated.

#### VILLA INFO

- Cable Smart TV.
- Hairdryer
- Laundry service is provided for linens & towels only. If you need towels to be changed simply place in the basket & the staff will provide you with a new one. Our villa staff will assist you with your laundry. We outsource all our laundry so they can take & pick up for you. Usually a 24hr service. An invoice will be given to you once the clothes are returned.
- Babysitting Staff are available to babysit outside of their normal working hour. The suggested rate is IDR 70,000/hour. If you prefer, we can assist you to organize a Babysitting Service.

## LOCAL INFO

Here are some addresses around the villa that might be useful to you! Nearest beach: Take a dip at Berawa Beach, a 10-minute scooter ride away.

Nearest supermarket: For your convenience, Pepito Market Eco Beach is close by for all your grocery needs. Alternatively, M Mart, located just across the street from the villa, is a closer option with fewer choices.

If you'd like us to take care of your grocery shopping, simply send us your list before your arrival or during your stay, and we'll handle everything for you with a 10% service fee, ensuring a seamless and relaxing experience.

#### Restaurants:

- Enjoy delicious pasta at La Casetta, just 100 meters from the villa.
- Warung Mia offers local cuisine and is a great spot for authentic Indonesian dishes.

#### Bars:

- End the day with a delicious cocktail at the trendy FINNS Beach Club, an 8-minute scooter ride away.
- The Lawn Canggu is another excellent bar for enjoying the nightlife.

#### Activities:

- Wake up to a delicious croissant at 7 A.M. Baker, 500 meters from the villa.
- Enjoy a wonderful massage at the Spring Spa, a 10-minute scooter ride away.
- Visit the flea market, a 13-minute scooter ride away, for unique finds and souvenirs.

Obviously, the drive time varies depending on the traffic conditions.

Additionally, we offer a variety of special services to enhance your stay:

- Airport transfers with surcharge
- V.I.P. airport arrival or departure assistance (one of our agents helps you every step of the way so you do not have to queue or bother with immigration)
- · Motorbike and car hire
- Spa and massage on call
- Full-day tours around Bali to four different places of your choice (depending on how long you spend at each spot), starting from 850k for 8 hours for a seven-seat car
- Half-day transport to Uluwatu for the Sunset "Kecak Dance," starting from 600k for a maximum of 7 pax
- Bali Bird Park, Bali Safari Park
- Snorkeling and diving around Bali, Nusa Lembongan, and Nusa Penida
- Boat transfers to nearby islands (one-way and return)
- Fishing trips, rafting
- Elephant safari
- Quad tours in the Bali jungle...

...and many more exciting adventures to make your holiday in Bali a memorable experience!

Please let us know if you would like to arrange any of these services! We hope you have a wonderful stay and enjoy exploring the area!

### GETTING AROUND

#### Car/Driver/Motorbike Hire

To organize, please contact our Concierge +62 81338832125/ 081338832125 or +62 82146560733/ 082146560733

If you like we can organize the motorbike or car to be out your villa prior to your arrival.

Please note that a motorcycle license is not a necessity to hire a motorbike, but an International Driver's License is.

Check your insurance policy if you are riding a motorbike without a motorbike license.

If stopped by police, you may be subject to a small fine.

Do not ride without a helmet and drive slowly otherwise you may join the many tourists whose holiday ends up in a medical facility. Hiring a car or Gojek bike is a safer option.

## GOJEK OR GRAB

Download the app for cheap quick transport (choice of car or bike). These apps also have a food delivery similar to UberEats. Don't even need to leave the villa! If you don't feel comfortable using these apps, we can organize motorcycle rentals for you, ensuring they are in good condition and offering them at a reasonable price. Please note that it is preferable to have an international driver's license if you want to drive.

Alternatively, we also have cars and drivers available who can pick you up at the villa and take you on a customized tour based on your interests.

## MONEY CHANGERS

- Use authorized Money Changers
- Beware of Money Changers who take commission.
- Count your money before leaving the premises.

BMC Money Changer Jalan Raya Kerobokan No. 17 Kerobokan 8am – 10:30pm

## SPA & BEAUTY

Our favs for your area are Esthetic & Colors. Google Map for more info.

If you would like a pampering spa treatment, but don't feel like leaving your villa, we can organize a private in-villa spa experience for you.

To make a reservation please call our Concierge:

+62 81338832125/ 081338832125 or +62 82146560733/ 082146560733



- Balinese Massage 60 min 180.000 rp
- Aromatherapy 60 min 210.000 rp
- Two Therapist Massage 60 min 360.000 rp
- Foot Reflexology 60 min 180.000 rp
- Back Massage 60 min 180.000 rp
- Body Scrub 90 min 300.000 rp
- Facial 210.000 rp
- Hair Massage & Treatment 60 min 180.000 rp
- Manicure 110.000 rp
- Pedicure 120.000 rp
- Waxing Bikini 150.000 rp
- Waxing Full Legs / Arms 300.000 rp



### YOGA

Desa Seni & Jiwa (hot yoga) are our local faves.



## BALI EXPERIENCES

We can help you book an activity and organize transport, super easy!

Contact Concierge

+62 81338832125/ 081338832125 / +62 82146560733/ 082146560733



SNORKELING AND FISHING



COOKING CLASS



EXPLORE BALI



RAFTING



CULTUR



FISHING

And so many more activities!

#### FOR YOUR INFORMATION

Smoking – No smoking allowed in the bedrooms & bathrooms. Please puff in the open living areas & garden.

The villa staff will close your rooms at dusk. Keep your bedroom doors closed to keep mosquitoes out. Spray the room early in the evening if you require extra bug prevention.

To help Bali conserve its electricity please turn off your lights and air conditioning during the day.

#### Do not drink the tap water.

There is a complimentary 19 liters bottle of water in the kitchen. For a refill, ask the staff & they can purchase for you. Price approx 20,000 rupiah per bottle.

Lock up your valuables and passports in the safe each time you leave your villa.

Swimming in the Sea - Currents and undertows (rips) can be strong & irregular. Swim between flags & with a buddy.

Do not leave valuables on the beach unattended.

Be careful – floors can be slippery when wet.

#### BALINESE CEREMONY

Some pointers to enjoy the beautiful Balinese Upacaras. Remember these are religious occasions and should be respected as such.

- Always wear a sarong and sash.
- Do not walk in front of people who are praying.
- Do not use a flash camera or point your camera into the Priests face.
- Never sit higher that the priest.
- Women are not allowed to enter temples during menstruation.

When attending Balinese ceremonies as a guest or tourist, a small donation is gratefully received. Your donation will help in paying for the offerings and upkeep of the temple.

## EMERGENCY MEDICAL

#### Siloam Medika Canggu

Jalan Raya Canggu No. 168, Canggu. 24 Hours +62 3619348888/ 03619348888

#### Siloam Hospital

International Hospital
Jalan Sunset Road, Kuta - Bali
24 Hours
+62 36177900/ 0361779900

#### SOS

International Medical Centre
Jalan By Pass Ngurah Rai No 505X, Kuta, Bali
www.sos-bali.com
24 Hours
+62 361720100/ 0361720100

#### BIMC

International Medical Centre
Bypass Sanur on the left towards Sanur
www.bimcbali.com
24 Hours
+62 361761263/ 0361761263

## FOR YOUR NEXT HAPPY HOLIDAY HOME CLICK HERE!