

# WELCOME TO VILLA CASABLANCA

**Jl. A.A. Gede Rai, Lodtunduh, Kecamatan Ubud,  
Kabupaten Gianyar, Bali 80571, Indonesia**

***Have any questions?***

Please contact My Villa Management (MVM)

Office Hours 9am - 5pm

**+62 3618475096/ 03618475096**

***For emergencies only:***

Villa Supervisor +62 82147462 686/ 082147462686

Concierge +62 81338832125/ 081338832125

**+62 82146560733/ 082146560733**

***Check-in time 3pm***

***Check-out time 12pm***

Please let us know 24hrs before your departure time if you need extra time due to your flight schedules.

We are happy to assist you in your request if possible.

We suggest you to confirm your return flights 48 hours prior to your departure.

Please leave the villa keys with the staff on your departure.

The villa provides you with a safe for your valuables. Please see staff on how to use. Safe door must be left **open** when you depart.

***Wifi password: Balilovesyou (first floor) /  
BaliLovesYou (second/third floor)***



# THE CASABLANCA TEAM

Our lovely team are here to help you have a relaxing holiday. Washing dishes, making beds & general villa cleaning daily. Plus, whip up a breakfast if you need. If you wish to have the villa to yourself in the afternoon & the staff have completed their cleaning please feel free to dismiss them.

## HOUSEKEEPING

*8am – 12pm  
(three times a week)*

## POOL

Every second day.

**Staff Tipping** - Tips are always appreciated.



# VILLA INFO

- 3 bedrooms, each ones with their en-suite
- Pool
- TV
- Air conditioning
- Hairdryer
- WiFi
- Laundry service is provided for linens & towels only. If you need towels to be changed simply place in the basket & the staff will provide you with a new one. Our villa staff will assist you with your laundry. We outsource all our laundry so they can take & pick up for you. Usually a 24hr service. An invoice will be given to you once the clothes are returned.
- Babysitting Staff are available to babysit outside of their normal working hour. The suggested rate is IDR 70,000/hour. If you prefer, we can assist you to organize a Babysitting Service.



# LOCAL INFO

Here are some addresses around the villa that might be useful to you!

**Nearest supermarket:** Eld Mart is a 9-minute scooter ride away for your grocery needs.

If you'd like us to take care of your grocery shopping, simply send us your list before your arrival or during your stay, and we'll handle everything for you with a 10% service fee, ensuring a seamless and relaxing experience.

## **Restaurants:**

- The Sayan House: Set in a lovely garden along the gorge of the Ayung River, enjoy a delectable combination of Japanese and Latin cuisines with spectacular views. The Sayan House offers a blend of leisure and celebration with handcrafted cocktails and an inviting atmosphere.
- Warung Green: A self-service vegan warung in the south of Ubud, offering fresh vegan and gluten-free food every day. Located just 5 minutes away by scooter.
- Cretya Ubud: A luxurious and exciting restaurant with a unique concept that embraces the beauty of nature. With three distinct floors and an open-air concept, it provides a multi-dimensional dining experience. Enjoy the verdant rice field terrace view and an extensive day club pool with a three-layered pool. The pool area is designated as an adults-only space, ensuring a peaceful and sophisticated ambiance.

## **Bars:**

- The Sayan House: Also functions as a bar with handcrafted cocktails to celebrate every event.

## **Activities:**

- Typical Balinese Cooking Class and Market Tour: Available only on Tuesdays and Thursdays. Start the tour by visiting the Ubud market, learn about local ingredients, and enjoy a cooking class in a beautiful Balinese guesthouse.
- Sacred Monkey Forest Sanctuary: Visit this famous sanctuary to see monkeys in their natural habitat.
- Tegenungan Waterfall: A stunning waterfall near Ubud, perfect for a refreshing dip and great photo opportunities.
- Tirta Empul Temple : the sacred Tirta Empul Temple, known for its holy spring water used for purification rituals

Obviously, the drive time varies depending on the traffic conditions.



# LOCAL INFO

Additionally, we offer a variety of special services to enhance your stay:

- Airport transfers with surcharge
- V.I.P. airport arrival or departure assistance (one of our agents helps you every step of the way so you do not have to queue or bother with immigration)
- Motorbike and car hire
- Spa and massage on call
- Full-day tours around Bali to four different places of your choice (depending on how long you spend at each spot), starting from 850k for 8 hours for a seven-seat car
- Half-day transport to Uluwatu for the Sunset "Kecak Dance," starting from 600k for a maximum of 7 pax
- Bali Bird Park
- Bali Safari Park
- Snorkeling and diving around Bali, Nusa Lembongan, and Nusa Penida
- Boat transfers to nearby islands (one-way and return)
- Fishing trips
- Rafting
- Elephant safari
- Quad tours in the Bali jungle...

...and many more exciting adventures to make your holiday in Bali a memorable experience!

Please let us know if you would like to arrange any of these services!

We hope you have a wonderful stay and enjoy exploring the area!



# GETTING AROUND

## **Car/Driver/Motorbike Hire**

To organize, please contact our Concierge +62 81338832125/ 081338832125 or +62 82146560733/ 082146560733

If you like we can organize the motorbike or car to be out your villa prior to your arrival.

Please note that a motorcycle license is not a necessity to hire a motorbike, but an International Driver's License is.

Check your insurance policy if you are riding a motorbike without a motorbike license.

If stopped by police, you may be subject to a small fine.

Do not ride without a helmet and drive slowly otherwise you may join the many tourists whose holiday ends up in a medical facility.

Hiring a car or Gojek bike is a safer option.

# GOJEK OR GRAB

Download the app for cheap quick transport (choice of car or bike). These apps also have a food delivery similar to UberEats. Don't even need to leave the villa!

# MONEY CHANGERS

- Use authorized Money Changers
- Beware of Money Changers who take commission.
- Count your money before leaving the premises.



# SPA & BEAUTY

Our favs for your area are Esthetic & Colors. Google Map for more info.

If you would like a pampering spa treatment, but don't feel like leaving your villa, we can organize a private in-villa spa experience for you.

To make a reservation please call our Concierge :

+62 81338832125/ 081338832125 or +62 82146560733/ 082146560733



- Balinese Massage 60 min 180.000 rp
- Aromatherapy 60 min 210.000 rp
- Two Therapist Massage 60 min 360.000 rp
- Foot Reflexology 60 min 180.000 rp
- Back Massage 60 min 180.000 rp
- Body Scrub 90 min 300.000 rp
- Facial 210.000 rp
- Hair Massage & Treatment 60 min 180.000 rp
- Manicure 110.000 rp
- Pedicure 120.000 rp
- Waxing – Bikini 150.000 rp
- Waxing Full Legs / Arms 300.000 rp

## YOGA

Desa Seni & Jiwa (hot yoga) are our local faves.





# BALI EXPERIENCES

We can help you book an activity and organize transport, super easy!  
Contact Concierge

+62 81338832125/ 081338832125 / +62 82146560733/ 082146560733



01  
SNORKELING  
AND FISHING



02  
COOKING  
CLASS



03  
EXPLORE  
BALI



04  
RAFTING



05  
CULTUR  
TOUR



06  
FISHING

**And so many more activities !**



# FYI

Smoking – No smoking allowed in the bedrooms & bathrooms. Please puff in the open living areas & garden.

The villa staff will close your rooms at dusk. Keep your bedroom doors closed to keep mosquitoes out. Spray the room early in the evening if you require extra bug prevention.

To help Bali conserve its electricity please turn off your lights and air conditioning during the day.

**Do not drink the tap water.**

There is a complimentary 19ltre bottle of Aqua in the kitchen. For a refill, ask the staff & they can purchase for you. Price approx 20,000 rupiah per bottle.

Lock up your valuables and passports in the safe each time you leave your villa.

Swimming in the Sea - Currents and undertows (rips) can be strong & irregular. Swim between flags & with a buddy.  
Do not leave valuables on the beach unattended.

Be careful – floors can be slippery when wet.

## BALINESE CEREMONY

Some pointers to enjoy the beautiful Balinese Upacaras. Remember these are religious occasions and should be respected as such.

- Always wear a sarong and sash.
- Do not walk in front of people who are praying.
- Do not use a flash camera or point your camera into the Priests face.
- Never sit higher than the priest.
- Women are not allowed to enter temples during menstruation.

When attending Balinese ceremonies as a guest or tourist, a small donation is gratefully received. Your donation will help in paying for the offerings and upkeep of the temple.



# EMERGENCY MEDICAL

## **SOS**

International Medical Centre

Jalan By Pass Ngurah Rai No 505X, Kuta, Bali

[www.sos-bali.com](http://www.sos-bali.com)

24 Hours

**+62 361720100/ 0361720100**

## **Siloam Hospital**

International Hospital

Jalan Sunset Road, Kuta - Bali

24 Hours

**+62 36177900/ 0361779900**

## **BIMC**

International Medical Centre

Bypass Sanur on the left towards Sanur

[www.bimcbali.com](http://www.bimcbali.com)

24 Hours **+62 361761263/ 0361761263**

**FOR YOUR NEXT HAPPY HOLIDAY HOME**

**CLICK HERE !**